

Storm Readiness FAQs

As the storm season approaches, the City of Nedlands encourages all residents to prepare early and take steps to protect their properties and stay safe during severe weather events.

These general tips can help reduce flood risk, but do not guarantee protection from flooding or related damage. Always seek professional advice for your specific circumstances.

For detailed information on stormwater drainage, please refer to the [Stormwater Drainage FAQs](#) available on the City's website, or use the QR code on the last page.

How can residents help minimise flood risk on their property?

- Regularly clear gutters and downpipes to prevent blockages.
- Maintain and clean soak wells, strip drains, and other on-property stormwater systems.
- Remove debris from drainage entry pits and grates, only if safe to do so.
- Trim overhanging branches near structures and powerlines (use a licensed contractor if necessary).
- Check and secure roofing materials before the wet season.
- Prepare an emergency kit with essential items.
- Review your home, contents, and vehicle insurance coverage.
- Visit the [Department of Fire & Emergency Services](#) for up-to-date flood preparation tips: www.dfes.wa.gov.au.

How can I stay informed and prepared during storm season?

- Check the City's website for seasonal updates: www.nedlands.wa.gov.au
- Monitor weather warnings from the Bureau of Meteorology.
- Follow the **Department of Fire & Emergency Services** for emergency alerts.
- Talk with neighbours about preparation and offer support to those who may need assistance.

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What does the City do during and after storm events?

The City of Nedlands:

- Prioritises public safety and protection of infrastructure.
- Responds to reports of flooding, blockages and hazards.
- Coordinates cleanup and restoration efforts.
- Logs all service requests during major events for follow-up as soon as resources allow.

During large-scale events, response times may be delayed due to high demand. All calls and reports are triaged and prioritised to address the most urgent issues. Every message is recorded and will be responded to as soon as possible.

What should my emergency kit include?

Having a storm-ready emergency kit can help you stay safe and self-sufficient. A basic kit should include:

- A torch and spare batteries.
- Battery-powered radio.
- First aid kit and essential medications.
- Non-perishable food and water (enough for three days).
- Important documents in waterproof packaging.
- Mobile phone and charger (including power banks).
- Protective clothing and sturdy shoes.

What should I do during a severe storm?

- Stay indoors and away from windows.
- Unplug electrical appliances to avoid power surges.
- Bring pets, vehicles, and outdoor furniture inside if safe to do so.
- Avoid driving through floodwaters – even shallow water can be dangerous.
- Listen to emergency broadcasts via radio or the BOM app.
- If instructed to evacuate, follow Emergency Services' directions immediately.

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Does the City offer help with tree maintenance or branch clearing?

The City maintains trees on public land. If you notice overhanging branches from public trees near powerlines or structures, please report them to the City for assessment.

Residents are responsible for trees on private land. Hire a licensed contractor if needed, especially when powerlines are nearby.

Who should I contact in a flooding emergency?

In the event of an emergency or damage due to flooding or severe weather, please contact:

- **State Emergency Service: 132 500**
- **Western Power: 13 13 51** (electrical emergencies)
- **ATCO Gas: 13 13 52** (gas leaks or damage to gas infrastructure)
- **Water Corporation: 13 13 75** (burst mains or wastewater overflows)
- **City of Nedlands After Hours Assistance: 08 9273 3500**
- **Life-threatening emergencies: Call Triple Zero (000)**

For other information, please refer to the City's website: www.nedlands.wa.gov.au

Thank you for playing your part in keeping Nedlands storm-safe and resilient.

Please note: These tips are general in nature and do not guarantee protection from flooding and flood related damage. We recommend seeking expert advice tailored to your property and circumstances.



Please scan to download the **Stormwater Drainage FAQs**.