## Noise Investigation Request Environmental Protection (Noise) Regulation 1997



## **NOISE INVESTIGATION REQUEST**

Thank you for contacting the City's Environmental Health Service regarding your noise issue. Should you wish to lodge a noise investigation request, please complete and return the enclosed 'Noise Investigation Request Form' and accompanying 'Log Sheets', so that the City can investigate the issue.

It is important that you accurately record the noise nuisance as it affects you, providing as much information as possible. This information should also identify the source of the noise including the property address. Please record details of the noise disturbances on the attached 'Log Sheets' for the time period specified for the particular type of noise. This information can then be used to determine the nature of the noise and possibly identify a pattern of the times and days the noise typically occurs. Details provided will then assist the Environmental Health Officer to investigate your noise concern.

The City receives many requests relating to noise issues and these are dealt with in order of priority. In some cases, legal action may be necessary to a resolve a noise problem and in such cases the evidence of persons affected by the noise may be vital to achieving a successful outcome. Anyone making a noise complaint should be aware that they may be required to give evidence in Court should the need arise. Should this form not be returned to the City within 30 days of being sent, the City will presume that you do not wish to pursue the matter further at this stage.

**Enclosed in this package:-**

- 1. Noise Investigation Request Form (to be completed and returned)
- 2. Log Sheet(s) (to be completed and returned)

Should you require further information, please contact the City's Environmental Health Service.

•	-	•					
CUSTOMER CONTACT DETAILS							
Full name:		Contact number:					
Address:							
Email:							
Postal address:							
NOISE SOURCE DETAILS							
Address of noise source:							
Type of noise (please tick) (Complete the log sheet for at least 14 day window for noise from):							
☐ Amplified stereo music	☐ Party	☐ Musical instruments					
Complete the log sheet for at least 7 day window for noise from:							
☐ Construction site	☐ Power tools	☐ Swimming pool/spa equipment					
☐ Air-conditioner	☐ Other noise						

Have you attempted to resolve the matter yourself? ☐ Yes (explain how below) ☐ No							
NOISE LOG			,				
	TII	ME	DURATION	TYPE OF	DESCRIPTION OF NOISE DISTURBANCE		
DATE	START	FINISH		NOISE			
E.g. 05/01/2012	10pm	12am	2 hours	Amplified music	Could not sleep due to heavy bass from stereo music, with all doors and windows closed.		

DATE	TIME		DURATION	TYPE OF	DESCRIPTION OF NOISE
	START	FINISH	DONATION	NOISE	DISTURBANCE

DATE	TIME		DURATION	TYPE OF	DESCRIPTION OF NOISE		
	Start	Finish		NOISE	DISTURBANCE		
DECLARATION							

I wish to lodge a noise investigation request in relation to the details I have provided. By lodging this request I acknowledge the following:

- The City of Nedlands is subject to the Freedom of Information Act 1992
- Should legal action be necessary, I may be required to give evidence in Court
- When requested by the City, I will be of assistance throughout the duration of the investigation. I understand that if I obstruct or interfere with the investigation, or do not to cooperate during the investigation process, the investigation may be closed and any subsequent complaint may not be investigated by the City.

	-	-	 	
Signature:			Date:	