

The City of Nedlands understands that sometimes people experience financial hardship which makes it difficult to meet all of their financial commitments when they are due.

### **WHAT PAYMENT ARRANGEMENTS ARE AVAILABLE TO ME?**

The City offers 2 types of payment arrangements, they are:

- Direct Debit
- Payment Arrangement

### **WHAT IS THE DIFFERENCE?**

A Direct Debit arrangement is just like any other direct debit arrangement you may have in place, the City deducts from your nominated account the agreed amount on a fortnightly, monthly (15<sup>th</sup> of each month) or annually until the debt is paid in full.

A Payment Arrangement is where you nominate dates be it weekly, fortnight or monthly. The agreed amount payable is then paid by you by any of our payment options, phone, internet, Bpay, cheque or in person.

### **WHAT IS THE AGREED AMOUNT?**

The agreed amount is the amount to be paid for each payment as agreed by the City.

The agreed amount must clear the outstanding rates and all penalties charged before the end of the financial year (June 30).

### **WILL I STILL BE CHARGED INTEREST EVEN IF I AM ON AN ARRANGEMENT?**

Yes, penalty interest will continue to accrue on these arrangements as per any overdue debt. It is essential before making the final payment to obtain the final payment amount from the City.

### **DO I GET CHARGED FOR ENTERING INTO AN ARRANGEMENT?**

Yes, and administration fee of \$43.50 is applied to each arrangement you have in place with the City.

If you would like an further information or if you have any questions regarding payment arrangements please contact the City's rates officer on 9273 3500.